

# Davitran Networks SMS Privacy Policy

Davitran Networks ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you provide when you sign up for and use our SMS text messaging services, including alerts, notifications, and other communications ("SMS Service"). This Privacy Policy explains how we collect, use, share, and protect your information.

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## 1. Information We Collect

When you sign up for our SMS Service, we may collect the following information:

- **Contact Information:** Your mobile phone number, name, and any other details you voluntarily provide.
  - **Message Data:** Information related to the SMS messages you receive, such as delivery confirmations, date/time sent, and message content.
  - **Consent Records:** Documentation of your opt-in to receive messages and your preferences for communication.
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## 2. How We Use Your Information

We use the information collected to:

- Deliver SMS alerts, notifications, and updates you have opted to receive.
- Provide customer support and respond to your inquiries.
- Maintain records of your consent and communication preferences.
- Ensure compliance with applicable laws and regulations.

We will **not** sell, rent, or share your personal information with third parties for their own marketing/promotional purposes.

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## 3. Sharing of Information

We may share your information only in the following cases:

- **With Service Providers:** To facilitate delivery of SMS messages (e.g., mobile carriers, SMS gateway providers).
- **For Legal Compliance:** If required by law, regulation, or government request.
- **To Protect Rights:** Where necessary to protect our rights, property, or safety, or that of our users or others.

## 4. Data Retention

We retain your information only as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law. When no longer needed, your data will be securely deleted or anonymized.

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## 5. Your Choices

- **Opt-Out:** You may opt out of receiving SMS messages at any time by replying **STOP** to any message.
  - **Help:** For assistance, reply **HELP** or contact us directly using the information below.
  - **Access/Update:** You may request access to, updates/changes to, or deletion of your information by contacting us.
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## 6. Security

We take reasonable administrative, technical, and physical measures to safeguard your information from unauthorized access, disclosure, alteration, or destruction. However, no method of electronic transmission or storage is ever 100% secure. Therefore, in the event of a known data breach, we will immediately notify the users that their information/data was exposed, so the user can take further protective action accordingly.

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## 7. Children's Privacy

Our SMS Service is not intended for individuals under the age of 18. We do not knowingly collect information from minors.

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## 8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be effective when posted. If we make material changes to our Policy, we will post those changes to our website (and update the "Revision" date at the bottom of this Policy).

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## 9. Contact Us

If you have questions about this Privacy Policy or our SMS Service, please contact us:

Email: [info@davitran.net](mailto:info@davitran.net)

Phone: **610-854-8540**